

TURNING AROUND POOR PERFORMANCE

High Impact Training Session



Who should attend?

Individuals responsible for managing other individuals and teams. This High Impact Session will help you re-motivate your team and raise performance and standards.

High Impact Session topics

- Identifying poor performance
- How to recognise causes and deal with them professionally
- Positive communication – effective language in reviews
- Avoiding bias and ambiguity
- Setting clear goals and performance standards
- Corrective action planning
- Monitoring progress
- Performance reviews
- Action plans for individual delegates