

NVQ CLEANING & SUPPORT SERVICES

Level 2



- This qualification is suitable for people whose jobs involve varied and complex cleaning duties in a wide variety of situations using a range of cleaning equipment.
- By completing this qualification you can be sure that your candidates are working competently and methodically to ensure a high standard of cleaning. Your employee will be assessed in the workplace, over a period of time to ensure consistency. An assessor will visit the employees to develop an assessment plan. Assessment is extremely flexible and is arranged in negotiation between the employer, candidate and college assessor.
- Assessment time varies, but generally the qualification is completed within 3-6 months over 6-10 visits.

NVQ - National Vocational Qualifications:

A nationally recognised qualification to ensure competence in the workplace

Cleaning & Support Services (Building Interiors &/or Food Premises) NVQ Level 2

To achieve this qualification, candidates must complete a minimum of 7 units

MANDATORY UNITS

- Ensure your own actions reduce risks to health and safety.
- Promote and maintain service delivery.

SELECT 1-2 UNITS

- Support the work of a team
- Control the use of resources
- Develop and maintain positive working relationships with customers
- Communicate effectively in the workplace

BUILDING INTERIORS ROUTE - Candidates select 3-4 of the following optional units

- Clean floors manually
- Clean and protect floors
- Clean furniture, fittings and vertical surfaces manually
- Clean carpets and soft furnishings
- Clean toilets and washrooms manually
- Clean surfaces up to a maximum height of 4 metres

FOOD PREMISES ROUTE - Candidates select 3-4 of the following optional units

- Deep clean floors and floor drainage systems in food premises
- Deep clean equipment used in the preparation, processing and storage of food
- Deep clean walls and ceilings in food premises
- Empty waste containers and keep waste areas clean
- Clean in place plant and equipment

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